# <u>Mail In Repair Form</u>

Description of Problems: (Please fill out this form thoroughly. It will help us serve you!)

### **Return Address:**

Ship device to:

Billings Tech Guys 2341 Broadwater Avenue Billings MT 59102

**Please call us before sending in your device** so we can check our stock and give you an initial estimate on time and cost. Send only the device to be repaired as well as the charger, as we do not track or accept responsibility for accessories.

#### **Payment and Return Shipping**

Once the repair is completed we will call and let you know how the repair went. We will also accept a credit card over the phone for payment at this time. Regular return shipping is on us via First Class USPS, this is 3-5 days. We can overnight your device for an additional charge if requested.

#### Terms & Conditions:

### I authorize Billings Tech Guys to:

Ship my product directly to the address of my choice and if the product is lost or stolen or damaged during the shipping or if it is shipped to an incorrect address or to an undeliverable address, I will bear the rick of loss of all the data contained on my product and will hold harmless Billings Tech Guys for such loss. I acknowledge that a signature will be provided to accept the delivery. If my product is lost or damaged by UPS, I will have the responsibility to contact Billings Tech Guys in order to resolve the loss or damage of the claim.

# I VERIFY THAT I HAVE READ AND AGREE TO THE TERMS OF THIS SERVICE ORDER DISCLAIMER AND THAT THE NAME, ADDRESS AND PHONE NUMBER LISTED ABOVE IS ACCURATE.

### Customer Signature/Date:\_\_\_\_\_

Thank you for your business!

